

CASE STUDY: ERP IMPLEMENTATION

SITUATION ANALYSIS:

A national supplier of oil field tools and services was considering a new ERP system. Racca Solutions Group was assigned to help select and implement the operating system. Racca Solutions Group performed in-depth analysis of the clients current and future capabilities and documented a full operationalized functional specification.

IMPROVEMENTS IDENTIFIED:

Over a three-week period Racca Solutions Group documented all of the processes and capabilities. People, Process and Technology gaps were identified and socialized with the executive leadership team.

1. **Processes Inefficiency** - One of the major issues the client faced was a lack of process visibility and potential efficiency gains that could be achieved from process re-engineering. Inadequate process would put the ERP implementation at risk of time and cost overruns. Client agreed to fully process re-engineer the organization prior to embarking on a very costly ERP implementation process.
2. **ERP Implementation** - Racca Solutions Group led the client through a successful one-year ERP implementation process. The process work that had been performed the year prior was invaluable in aiding in a seamless implementation. The project was completed on time and under budget.

OVERALL RESULTS:

Racca Solutions Group redesigned the processes to create greater efficiency. In addition to this aspect of the redesign, Racca Solutions Group also designed the processes such that they were functional for the entire enterprise. As a result, of process design and an ERP implementation the client was able to reduce FTE's by 40%.